

ACRNA 2018 Conference Programme

DAY 1

Tuesday 27 November 2018

- 0800 **Conference breakfast**
- 0900 Welcome & Introduction
Geoff Mckernan – ACRNA President
Mark Holmes – Session chair
- 0915 **CONTROL ROOM SECURITY CYBER SECURITY**
Ron Whalen
- 1005 **CONTROL ROOM SECURITY PHYSICAL SECURITY**
Dave Ryan – Jemena
- 1100 **Morning tea**
- 1120 **CASE STUDY – CONTROL ROOMS UNDER PRESSURE ICELANDIC EXPERIENCE**
Tim Garnett – V/Line
- 1210 **CASE STUDY – CONTROL ROOMS UNDER PRESSURE BURNLEY TUNNEL FIRE**
Geoff McKernan – Transurban
- 1300 **Lunch**
- 1400 Afternoon session
Ron Whalen – Session chair
- 1400 **CASE STUDY – FATIGUE MANAGEMENT IMPROVEMENT OF FATIGUE MANAGEMENT THROUGH SLEEP ANALYSIS**
Andrew Eckersley – Transurban
- 1450 **Afternoon tea**
- 1510 **CASE STUDY – CRISIS MANAGEMENT TAKE THE GUESSWORK OUT OF ALLOCATING CRITICAL CONTROL ROOM CRISIS MANAGEMENT – FORESTRY CORP.**
Mark Holmes – Circadian Australia
Gary Scott – Global Where
- 1600 **HUMAN RESOURCES RECRUITING SUITABLE CONTROL ROOM STAFF**
Dave Ryan – Jemena
Tim Garnett – V/Line
- 1650 Closing wrap-up of Day 1 & briefing for Day 2 site visits
Ron Whalen – Session chair
- 1900 **Networking buffet dinner**
- 2100 Day 1 close

DAY 2

Wednesday 28 November 2018

- 0800 **Conference breakfast**
- 0850 Welcome & day's outline
Andrew Eckersley – Session chair
- 0900 **FACILITY SITE VISITS**
Gather at hire car pickup point
- 0915 Cars leave for facility site visits:
Ambulance NSW
Sydney Airport Operations
Ausgrid System Control
NSW Rural Fire Service
NSW Transport Management
QANTAS Integrated Operations
Transurban
Jemena Control Room
Liverpool Hospital Patient Access Unit
- 0930 Facility site visits of various durations
- 1300 All cars have returned to Mantra
- 1330 **Lunch**
- 1415 **SITE VISIT DEBRIEFS & DISCUSSIONS**
Welcome & introductions to the panellists
Geoff McKernan – Session chair
- 1445 **CASE STUDIES CONTROL ROOM DESIGN, RELOCATION & INTEGRATION**
Russell Ockendon – Facilitator
Scott McDonnell – Liverpool Hospital
Joo Ean Prasad – Ausgrid
- 1545 **Afternoon tea**
- 1600 **HUMAN RESOURCES OPERATOR TRAINING WORKSHOP**
Dave Ryan – Jemena
Geoff McKernan – Transurban
- 1650 Closing wrap-up of Day 2
Andrew Eckersley – Session chair
- 1900 **Conference dinner**
- 2000 **GUEST DINNER SPEAKER FIRE & LIFE SAFETY**
Arnold Dix – Tunnel Fire & Life Safety Risk expert
- 2100 Day 2 close

DAY 3

Thursday 29 November 2018

- 0800 **Conference breakfast**
- 0900 Welcome & day's outline
Geoff McKernan – ACRNA President
- 0915 **ACRNA ANNUAL GENERAL MEETING**
Including election of the new management committee
- 0945 **ACRNA ITS FUTURE ROLE**
Including an open discussion of members' expectations and contributions
- 1030 **Morning tea**
- 1100 **ACRNA A REVIEW OF THE 2018 CONFERENCE**
An open discussion between delegates, committee and volunteer panellists, and a closing wrap-up of all 3 days
- 1230 **Conference close**
- 1300 **Lunch**
- 1400 **Depart Mantra**

...let's not make this a rigid formula...

We are obliged to run an AGM, but on each day, the rest of the conference programme should run how the delegates require, and discussion and workshopping "from the floor" will be encouraged, which may result in a slight evolution of the programme schedule.

